DESK CHECKLIST

Monthly health check

- [ ] Chargebacks and refund rate trend.
- [ ] Stuck orders and the oldest unresolved case.
- [ ] Complaints logged and changes made.
- [ ] Live creative and affiliate posts spot-checked against the claims list.
- [ ] Policy and drug-status changes re-checked.

From *Launching a Telemedicine Business* by David Goodrich. launchingtelehealth.com. General education, not legal, medical, tax, or financial advice.