TEMPLATE

Vendor interview card

Starting points to adapt with your attorney and advisors, not finished legal documents.

Show us a failed transmission. How quickly do you detect it? _____

Who answers after hours, and what can that person actually fix? _____

Show us the fields in a sample export. Which records stay with the practice? _____

What happens to booked visits, refills and open tickets if we leave? _____

Which insurance do you carry, and will you name us as additional insured? _____

Evidence received _____ Open issue _____ Decision owner and date _____

From *Launching a Telemedicine Business* by David Goodrich. launchingtelehealth.com. General education, not legal, medical, tax, or financial advice.